

# Welcome to St Paul's. Hope Starts Here.

ST PAUL'S SOCIAL VALUE PARTNERSHIP  
SPELLER METCALFE X ST PAUL'S HOSTEL



Speller Metcalfe and St Paul's Hostel share a clear commitment to building stronger communities.

This potential partnership connects construction-led regeneration with social regeneration, ensuring that investment in the built environment also delivers measurable and meaningful human impact.

St Paul's works at the frontline of homelessness, supporting individuals to move from crisis to stability and increased independence.

Speller Metcalfe delivers high-quality construction projects with embedded social value and ESG accountability. Together, the partnership aligns physical infrastructure with pathways into opportunity.

**“St Paul’s Hostel, takes action to break the cycle of homelessness, one person at a time.”**

Founded in 1977 by the Worcester Council of Churches, St Paul's provide accommodation and intensive support for 44 adults, alongside resettlement flats and housing-led services for people with the most complex needs.

**Of those referred:**

- 100% are already homeless.
- 60% are rough sleeping at the point of referral.
- Almost all have experienced significant trauma

Nearly all of our residents have overlapping challenges: substance abuse, mental health needs, and trauma. Without sustained, specialist support, people become trapped in a cycle of rough sleeping, crisis interventions, and repeat homelessness.

We are not just a roof over people's heads. We are a community. A place of safety, and a pathway to recovery and independence.

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## OUR VISION

Everyone has a place where they belong. We're committed to breaking the cycle of homelessness - making it rare, brief, and non-recurring.

## OUR MISSION

To bring a sense of immediacy & action to the causes, symptoms & effects of homelessness.



## OUR VALUES

### Action

We take responsibility, follow things through, and focus on practical action that makes people feel safer and more stable.

### Fairness

We challenge unfair systems, indifference, and barriers—and advocate for change.

### Partnership

We collaborate with residents, colleagues, and partner agencies, share decision-making, and recognise lived experience, to bring better outcomes.

### Trust

We walk alongside people with consistency, carefulness and respect. Listening and reliability are central to we work.

### Equity & Choice

We create the conditions for meaningful choice, often for the first time. Support is personalised, inclusive and promotes self-confidence.

### Accountability

We value honesty and transparency. We are clear about what we can (and can't do), and communicate openly and consistently with residents, partners, and each other.



## WHAT WE DO & WHY

St Paul's takes over 300 referrals each year, more than 65% from Worcester City Council, with over 90% having a local connection to Worcester. Of those referred, 100% are already homeless and 50% are rough sleeping.

Homelessness is not inevitable. However, it could be said that some are more susceptible, outcomes of life changing events such as; relationship breakdown, loss of employment, poor health are largely dependent on the support network available at a time of crisis. At St Pauls, almost all of our residents face overlapping challenges: substance use, mental health needs, and trauma. Without support, people become trapped in a cycle of rough sleeping, crisis interventions, and repeat homelessness.

We work to break that cycle through:

- **Accommodation** – safe, supported housing.
- **Recovery** – time, therapy, diagnosis, medical reviews, harm reduction.
- **Move-On Support** – preparing people for independence; financial management, domestic skills, pathways to employment and social enrichment.
- **Partnership** – working with local services, corporates, and the community to tackle root causes.

breaking the cycle of homelessness

**crisis** → **safety** → **recovery** → **independence**

## MOVE ON

The "Move On" initiative at St Paul's Hostel focuses on supporting residents as they transition from homelessness to inter-independent living. This program has helped 12 people move since June 2025, 30% of whom are in employment.

The team support individuals to prepare for tenancy, secure their own homes and rebuild their lives with dignity and stability. They work tirelessly to provide practical assistance, emotional support, and resources, ensuring that residents are equipped to sustain their tenancies and thrive in their new environments. Recognised for their safeguarding and impactful work, the Move On team plays a crucial role in breaking the cycle of homelessness, bringing real choice and chance for richer lives.

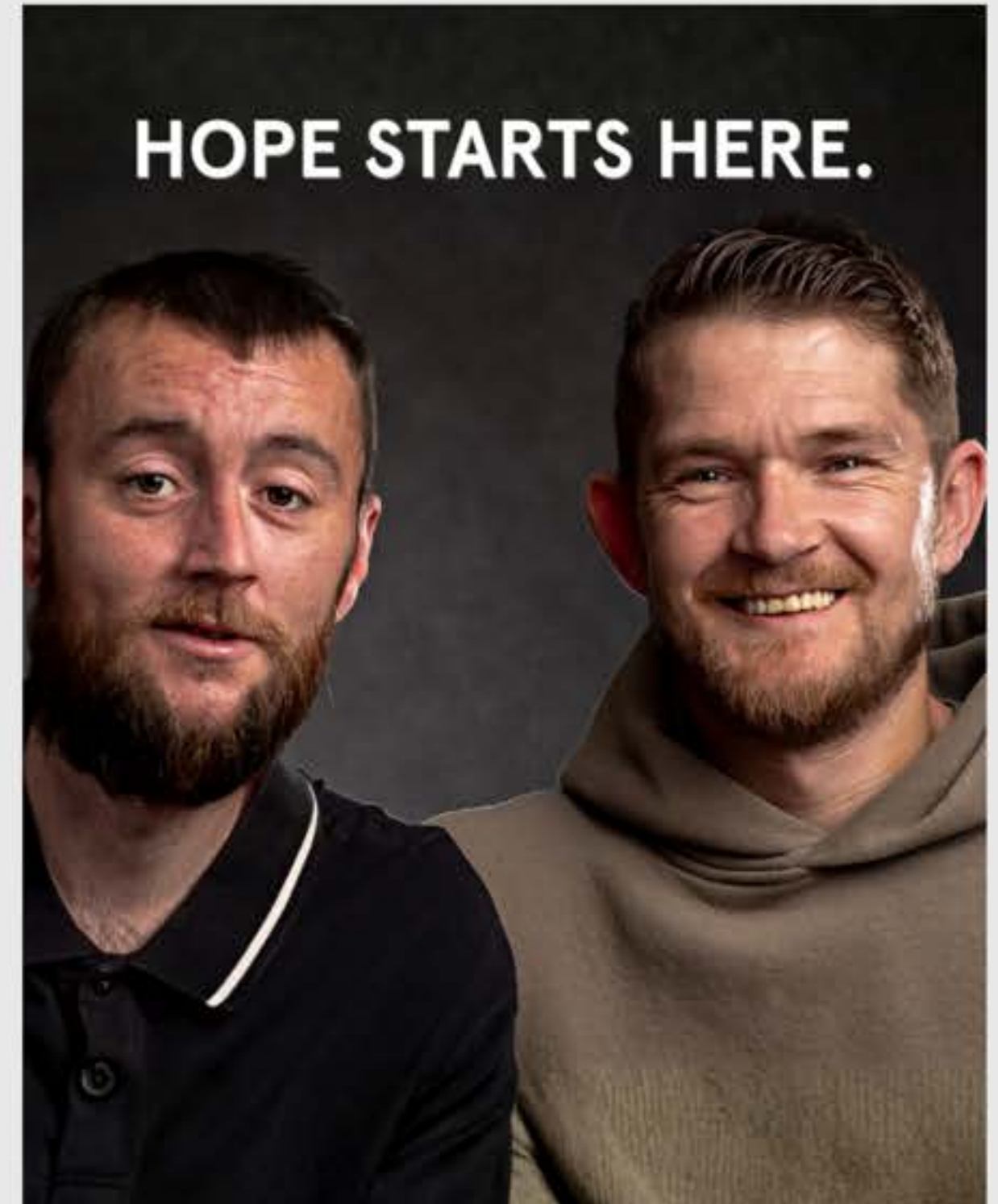
We work to break that cycle through:

**Accommodation** - safe, supported and temporary.

**Recovery** - time, therapy, diagnosis, medical reviews, harm reduction.

**Move-On support** - preparing people for independence; financial management, domestic skills, pathways to employment and social enrichment.

**Partnership** - working with local services, corporates, and the community to tackle root causes.



## MOVE ON - CASE STUDY #1

Stephen moved into St Paul's Hostel on April 2025 after rough sleeping in Worcester city centre. Following the tragic loss of his wife and daughter to COVID complications in 2024, Stephen, a veteran, struggled with PTSD, depression, and health issues, including a heart attack. After a suicide attempt, he received mental health support before arriving at the hostel, where he was grateful to have a safe place to stay.

At St Paul's, staff supported Stephen in accessing medical care, which led to a life-saving pacemaker fitting. He participated in activities, including presenting an award on Veteran's Day at a Worcester City match, a moment that made him feel proud. With the team's help, Stephen accessed Adult Social Care and moved into Meadow Court in November 2025, where he found a supportive community and new friends.

Reflecting on his journey, Stephen shared, "I feel like a King."

Steve is a regular visitor to the hostel, and we all really enjoy his company.

### RESIDENT - STEPHEN



## MOVE ON - CASE STUDY #2

Sam has been connected with St Paul's Hostel since 2018, living there on and off over the years. After a period of private renting, Sam returned to the hostel when he faced homelessness due to falling behind on household bills.

Determined to regain his independence, Sam worked closely with his Move-On Support Worker to find a permanent home. He actively placed weekly bids on properties and, through persistence and dedication, was eventually offered a tenancy with Platform Housing Association. In September, Sam successfully signed his tenancy agreement and moved into his new home.

With ongoing support from his Move-On Worker, Sam is in the process of turning his new house into a home. Continued support will be available as he works toward his long-term goal of living independently.

Sam remains an important part of the St Paul's community. He contributes by working in the kitchen, assisting with cleaning, and regularly taking part in hostel trips and activities. Even as he begins this new chapter, Sam continues to be a valued member of the St Paul's family.

### RESIDENT - SAM



## HOW A SOCIAL VALUE PARTNERSHIP WITH YOU COULD WORK

A social value partnership between Speller Metcalfe and St Paul's represents a powerful alignment of shared values and a commitment to creating meaningful change.

A structured social value partnership with St Paul's Hostel will ensure your construction projects deliver measurable, place-based impact for individuals experiencing homelessness and multiple disadvantages.

This partnership connects capital investment with social regeneration, aligning directly with the UK Government Social Value Model (PPN 06/20).

### This partnership would:

- **Bring Place-Based Impact** - Investment would remain within the local community, directly benefiting individuals experiencing homelessness and social exclusion.
- **Tackle Inequality** - Structured access to skills, mentoring and employment exposure for those facing systemic barriers.
- **Deliver Long-Term Change** - Moving beyond one-off volunteering toward sustainable progression routes and multi year funding.
- **ESG-Aligned Governance** - safeguarding-informed engagement, measurable outcomes aligned to the UK Social Value Model.
- **Reputational Strength** - Demonstrates authentic, embedded social value rather than transactional community contributions.

## HOW A SOCIAL VALUE PARTNERSHIP WITH YOU COULD WORK

### Driving a culture for change

- Speller Metcalfe could invest culturally in the work of St Paul's to break the cycle of homelessness, telling our story and expanding our network
- Speller Metcalfe can learn about homelessness and help to remove the barriers to routes out of crisis.
- Speller Metcalfe can invest in the resources needed to support the Recovery and Reconnection of service users, helping them stay stable, develop social resilience and new skills and manage substance use.

### Helping us raise awareness through your channels

- **Give St Paul's a voice at forums and meetings** - work with the hostel to build agreed successes
- **Piggybacking marketing** - internally feature in Speller Metcalfe news and events
- **Access to funds** directly and indirectly, which support St Paul's.
- **Activation of volunteers**

### Other Asks

- Funding for training and development opportunities
- Partner and enter social value awards in our arena

### What do we need financial help with?

#### **Mental Health and Wellbeing - £62k per year**

Recovery and therapeutic services are provided for those in the hostel, people at risk of homelessness and those who have moved on. This means that for those who need it most, they can access qualified counsellors and therapists free of charge and without waiting until it is too late.

#### **Move On and Personalisation - £20k per year**

When residents move on, the property they access is often without furniture, carpets, blinds and domestic basics, such as kitchenware and bedding. We always try to create a home for our residents, somewhere they are proud of and feel safe in. This can be challenging without funding. With the success of our Move On we need circa £20k per year, with a plan to move on 15 people each year.

**Together, [Speller Metcalfe](#) and [St Paul's Hostel](#) share a deep commitment to building sustainable futures and transforming lives. By combining Speller's expertise in providing quality construction and St Paul's dedication to empowering individuals out of homelessness, this partnership offers the opportunity to deliver real, lasting change for vulnerable people across Worcestershire.**

**What do we need financial help with:**

**Stability and Recovery -£38-40k per year**

St Paul's has a high prevalence of residents with co-occurring substance and mental health needs. In the absence of external services meeting the needs of St Paul's, we are recruiting a Substance Misuse Worker. Leading to harm reduction, crisis de-escalation, overdose prevention and pathways into detox/rehab, reduced drug-related deaths, acute health episodes and emergency service demand.

**Skills Development and Peer leadership - £38k role and £30k creating choices**

St Paul's employs a Support and Development Worker; this role is unfunded and costs us £38k per year. It's vital to the successful and sustained move on of our residents. Residents are supported to develop skills for employment, access social networks, and build confidence to avoid loneliness when moving on. Regular trips are organised, requiring funds for tickets, transport, sustenance - a provision we fundraise for and which costs the hostel circa £30k per year

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## ARE YOU READY TO JOIN US TO BREAK THE CYCLE OF HOMELESSNESS?

IF YOU SEE THE VALUE IN THE WORK WE DO, REACH OUT TO FIND OUT MORE ABOUT PARTNERING WITH ST PAUL'S TO MAKE A DIFFERENCE.

ERICA BURLACE, CEO

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